



Transportation

“Why opt for the TOEIC test? We were looking for a test that is recognized at an international level, one that would be easily accepted by both the candidates and the relevant services at Air France.”

Patrick Rooy, Pilots Selection Department Manager
Air France, France

Transportation experts around the world know the most direct path to global success begins with the TOEIC® tests.

Helping people arrive at their destination all over the world requires seamless communication between all parties. Even in the most demanding and time-sensitive situations, transportation experts must be able to comprehend and communicate effectively. One of the most efficient tools for this undertaking is the common use of the English language. That is why the transportation industry looks to hire, place and promote employees who have the English-language skills to keep lines of communication in the workplace open, accurate and flowing continuously.

The TOEIC tests are the global standard for English-language assessment.

ETS, an industry leader in English-language assessment for over 60 years, designed the TOEIC® tests to measure English skills used in the workplace and everyday life. Test questions are based on real-life situations typically encountered on the job or during routine activities. The TOEIC test administration is also standardized, which gives all test takers an equal opportunity to demonstrate their proficiency, regardless of their age, gender, nationality or industry background. In fact, more than 10,000 organizations in 120 countries rely on the TOEIC tests to demonstrate English proficiency.

Transportation professionals know the TOEIC® tests are key to productivity and continuity.

“China Southern Airlines (CSA) operates the highest number of transportation aircraft in China, ranking first in Asia and fourth in the world in passenger traffic based on volume. Because of our size, we realized that successful operations depended upon high-quality employees who can communicate internationally. To that end, we have used the TOEIC test as our English-language assessment standard for crew member, campus, and public recruitment and to also identify talent capable of international communication.”

Li Tongjiang, Vice General Manager of the Human Resource Department
China Southern Airlines, China

“At All Nippon Airways, the TOEIC® Listening & Reading test is provided four times a year to those employees who wish to evaluate their level of English proficiency.”

Tatsuya Endo, Human Resources Manager
All Nippon Airways, Japan

“We’ve been using TOEIC test scores as a prerequisite for recruitment. They are easy to understand and accurately determine an employee’s level of English proficiency.”

Nguyen Quang Son, Deputy Director
Tan Son Nhat International Airport Ground Services, Vietnam

The TOEIC® tests can help you build a more effective workforce.

Fair, valid and reliable TOEIC® test scores can help you make your most important personnel decisions, so you are more efficient at selecting, hiring and promoting. ETS offers TOEIC tests to meet your needs, no matter which English skills are used in your workplace.

The **TOEIC® Listening and Reading test** is a valid assessment of English language listening and reading skills. The test is designed to determine if job applicants or employees have the ability to comprehend and use English effectively in the workplace. The test uses real examples of spoken and written English collected from around the world. In addition, test results provide meaningful feedback about test takers' strengths and weaknesses.

The **TOEIC® Speaking and Writing tests** are the perfect complement to the TOEIC Listening and Reading test. They are two separate assessments that can be taken individually, together or in combination with the TOEIC Listening and Reading test for an in-depth assessment of all four skills.

	TOEIC® Listening and Reading Test	TOEIC® Speaking Test	TOEIC® Writing Test
Format	2.5-hour, paper-based test	20-minute, computer-based test	1-hour, computer-based test
Questions	200 multiple choice questions prompt	11 questions that require test taker to respond to a spoken and/or written prompt	8 questions that require test taker to respond to a written prompt
Administration	In secure test centers or your own facility	Via computer in secure test centers or your own facility	Via computer in secure test centers
Scoring	Total scores range from 10 – 990	Total scores range from 0 – 200 and fall into one of 8 proficiency levels	Total scores range from 0 – 200 and fall into one of 9 proficiency levels

More than 10,000 organizations in 120 countries rely on the TOEIC tests for English-language proficiency. Here are just a few in the transportation industry:

Air France

France

All Nippon Airways

Japan

China Southern Airlines

China

PT. GMF Aeroasia

Indonesia

Tan Son Nhat International Airport Ground Services

Vietnam

Vietnam Air Navigation Services Corporation (VANSCORP)

Vietnam



To learn more about the TOEIC tests and how they can benefit your company:

Contact your local ETS Preferred Network office, visit www.ets.org/epn_directory, or e-mail globalforum@ets.org.

 Copyright © 2011 by Educational Testing Service. All rights reserved. ETS, the ETS logo, LISTENING. LEARNING. LEADING. and TOEIC are registered trademarks of Educational Testing Service (ETS) in the United States and other countries. ETS10099

 Printed on recycled paper.

762405



Listening. Learning. Leading.®

www.ets.org